



PATIENT FEEDBACK

The Poundbury Clinic is committed to excellence and we are proud of the hard work made to make your visit to the Clinic as pleasant as possible. In order to maintain these high standards and improve upon them, we value your feedback – your opinions are very important to us.

Feedback is analysed to identify areas for improvement and pass on praise where appropriate.

Please tell us about your experience of care by completing this feedback card.

Clinician:	Date of visit:
<i>Your name and contact details are not required, however, if you would like a response to your comments, please add your name, preferred method of contact and tick the appropriate box.</i>	
I would like a response to my comments: Yes <input type="checkbox"/> No <input type="checkbox"/>	
Your Name:	Tel No/Email:

PLEASE RETURN TO admin@thepoundburyclinic.co.uk. THANK YOU



TELL US ABOUT YOUR CARE

Please tell us what you think about this service (good and bad)

When providing comments, please focus on your experiences in the past year and consider:

1. Were the staff caring and did they treat you with dignity and respect?

2. Was the environment safe and hygienic?

3. Were you listened to?

4. Were your needs responded to with the right care and treatment at the right time?

5. Any other comments?

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